

BEHAVIOR PROFILE: MALARIA PROVIDER ACTIONS: RESPECT

HEALTH GOAL

1. Reduce malaria mortality by one-third from 2015 levels in PMI-supported countries, achieving a greater than 80 percent reduction from PMI's original 2000 baseline levels. 2. Reduce malaria morbidity in PMI-supported countries by 40 percent from 2015 levels.

BEHAVIOR

Providers respect all clients equally throughout testing, treatment, and counseling

🚫 Indicator not available

BEHAVIOR ANALYSIS

STRATEGY

BEHAVIOR AND STEPS

What steps are needed to practice this behavior?

Behavior

Providers respect all clients equally throughout testing, treatment, and counseling

Steps

1. In all client interactions:
2. Provide a safe and positive environment
3. Comfort and reassure clients during all interactions
4. Maintain client privacy and confidentiality

FACTORS

What factors may prevent or support practice of this behavior?

STRUCTURAL

Service Experience: Providers do not provide respectful care because they are often stressed and overworked due to understaffed facilities.

SOCIAL

Family and Community Support: Providers do not provide respectful care because they lack adequate or regular supportive supervision, mentoring, and peer support.

Family and Community Support: [Peer Support] Providers do not provide respectful care because they compete with their peers and do not support each other.

INTERNAL

Attitudes and Beliefs: Providers do not provide respectful care because they perceive disrespectful and abusive treatment as normal.

Knowledge: Providers do not provide respectful care because they have different definitions and understanding of respectful care.

Skills: Providers do not provide respectful care because they do not have the skills to provide respectful care.

Skills: Providers do not provide respectful care because they often lack cultural competencies to communicate effectively with clients who have limited literacy.

SUPPORTING ACTORS AND ACTIONS

Who must support the practice of this behavior, and what actions must they take?

POSSIBLE PROGRAM STRATEGIES

What strategies will best focus our efforts based on this analysis?

🚫 *Strategy requires Communication Support*