


CARE FOR PNEUMONIA

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		Caregivers appropriately manage care for signs and symptoms of ARI for children	
71 Percentage of children born in the five years preceding the survey with acute respiratory infection taken to a health facility			
BEHAVIOR ANALYSIS			
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES
What steps are needed to practice this behavior?	What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	Who must support the practice of this behavior?	How might we focus our efforts based on this analysis?
1. Recognize signs and symptoms of ARI	STRUCTURAL Accessibility: Easy transport to distant facilities often unavailable	INSTITUTIONAL Policymakers: Formulate national policy to provide free treatment for children under five	ENABLING ENVIRONMENT Policies and Governance: Formulate national policy to provide free treatment for children under five
2. Mobilize transport, resources and logistics	Accessibility: The cost of services and treatment options is frequently more than caregivers can pay	Logistics Personnel: Proactively monitor stock levels and forecast needed medical supplies and drugs	Policies and Governance: Formulate policies that ensure community involvement in how health care facilities are staffed and supervised
3. Obtain appropriate diagnosis and treatment from a qualified provider	Service Experience: Poorly equipped, supplied and staffed health care facilities discourage caregivers from seeking help	COMMUNITY Community Leaders: Establish community transport schemes for urgent careseeking	SYSTEMS, PRODUCTS AND SERVICES Quality Improvement: Train and equip village health workers to diagnose and treat pneumonia
4. Adhere to full course of prescribed treatment	SOCIAL Family and Community Support: Caregivers often lack encouragement from spouse or influential social actors for careseeking when child is ill	HOUSEHOLD Family Members: Encourage caregivers to seek treatment with trained health providers at onset of symptoms	Quality Improvement: Train private pharmacies to recognize and appropriately treat or refer children with symptoms of pneumonia
5. Continue or increase breastfeeding appropriate for age	Norms: Often cultural beliefs discourage care-seeking at health care facilities		DEMAND AND USE Communication: Utilize all well-child health touchpoints to work with mothers and families on the recognition of symptoms of childhood illness, including ARI and the need for immediate care-seeking
6. Continue other fluids and feeding as possible during illness	INTERNAL Attitudes and Beliefs : Caregivers do not perceive the illness as serious enough to require care seeking at a health care facility		Skills Building: Train and equip community and religious leaders to facilitate careseeking through community mobilization and transport or financing schemes
7. Provide extra food according to age for at least 2 weeks following illness	Knowledge: Most caregivers do not know the symptoms and danger signs of ARI		

TREATMENT FOR DIARRHEA

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		Caregivers appropriately provide treatment for diarrhea at onset of symptoms in children	
		76 Percentage of children born in the five years preceding the survey with diarrhea in the two weeks preceding the survey who received oral rehydration solution (ORS), that is either fluid from an ORS packet or a pre-packaged ORS fluid	
BEHAVIOR ANALYSIS			
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES
<p>What steps are needed to practice this behavior?</p> <ol style="list-style-type: none">1. Recognize signs and symptoms of diarrhea2. Obtain ORS and full course of zinc from a sanctioned source3. Give child ORS throughout the diarrheal episode4. Give child a daily zinc supplement (usually for 10 to 14 days)5. Continue or increase breastfeeding appropriate for age6. Continue other fluids and feeding as possible during illness7. Provide extra food according to age for at least 2 weeks following illness	<p>What factors may prevent or support practice of this behavior? These should be analyzed for each country context.</p> <div>STRUCTURAL</div> <div>Accessibility: ORS and zinc are either out of stock or not always readily available beyond the health system</div> <div>Accessibility: Zinc is expensive, even when co-packaged with ORS</div> <div>Service Provider Competencies: Providers tend to over-prescribe antibiotics and not emphasize the importance of ORS with zinc</div> <div>Service Experience: Caregivers do not go to sanctioned providers because they prefer informal sector sources that are nearby for treatment of diarrhea</div> <div>SOCIAL</div> <div>Norms: Caregivers do not seek immediate care for diarrhea because it is considered common and expected for young children</div> <div>INTERNAL</div> <div>Attitudes and Beliefs: Caregivers do not use ORS and zinc because they are skeptical about their effectiveness and prefer antibiotics</div> <div>Attitudes and Beliefs: Caregivers will not complete the full course of zinc believing that once the diarrhea has stopped it is not necessary</div> <div>Knowledge: Some caregivers are unaware of the benefits of ORS and many do not know about the use of zinc, and the need for special recuperative feeding after illness</div> <div>Skills: Most caregivers do not follow the full 10-14 day zinc regime because they do not understand the instructions</div>	<p>Who must support the practice of this behavior?</p> <div>INSTITUTIONAL</div> <div>Policymakers: Begin dialogue to ensure private sector is engaged and sanctioned</div> <div>Policymakers: Seek policies to promote equitable access to ORS and zinc</div> <div>Providers: Prescribe ORS/Zinc instead of antibiotics for diarrhea and explain benefit to caregivers</div> <div>Logistics Personnel: Actively monitor stock levels and forecast needed medical supplies and drugs</div> <div>COMMUNITY</div> <div>Community Health Workers and Peer Educators: Follow-up with families whose children have diarrhea to ensure that ORS is properly mixed and that a full course of zinc is taken</div> <div>Community and Religious Leaders: Promote immediate care-seeking for all sick children and importance of ORS and zinc</div>	<p>How might we focus our efforts based on this analysis?</p> <div>ENABLING ENVIRONMENT</div> <div>Financing: Expand free or low-cost access to ORS and zinc</div> <div>Partnerships and Networks: Engage the private sector in recommending and distribution of ORS and zinc at local pharmacies</div> <div>SYSTEMS, PRODUCTS AND SERVICES</div> <div>Products and Technology: Combine ORS and zinc packets in grocery stores, pharmacies, kiosks, etc</div> <div>Supply Chain: Set up effective supply chain and quality control systems for public and private sectors</div> <div>Quality Improvement: Ensure health care personnel (public and private) practice appropriate antibiotic prescription vs use of ORS and zinc and train them on how to communicate that to caregivers</div> <div>DEMAND AND USE</div> <div>Communication: Provide pictorial instructions for mixing and administering ORS and daily reminders for zinc supplements</div> <div>Collective Engagement: Conduct ongoing community activities about the dangers of dehydration resulting from diarrhea, the need for immediate careseeking, effectiveness of ORS and zinc, and the need for recuperative feeding after illness</div>

HEALTH GOAL

Improve maternal and child survival

ACCELERATOR BEHAVIOR

Caregivers complete a full course of timely vaccinations for infants and children under 2 years

📈 Percentage of children 12-23 months who had received all 8 basic vaccinations

BEHAVIOR ANALYSIS		STRATEGY	
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES
<p>What steps are needed to practice this behavior?</p> <ol style="list-style-type: none"> Accept first course of vaccinations at birth or at the first well-baby visit Mobilize transport, resources and logistics Seek immunizations on schedule from a qualified provider Complete all immunizations per age requirements 	<p>What factors may prevent or support practice of this behavior? These should be analyzed for each country context.</p> <div> STRUCTURAL <p>Service Experience: Caregivers do not return for immunizations because vaccines were not available during past visits</p> <p>Accessibility: Caregivers do not use immunization services because they are often located far from households and they lack transportation options</p> <p>Accessibility: Caregivers are unable to immunize their children because of lack of vaccines</p> <p>Service Provider Competencies: Caregivers do not visit health providers for vaccinations because they don't trust them or believe they are doing a good job</p> <p>Service Provider Competencies: Caregivers do not visit health providers because they feel mistreated by them</p> <p>SOCIAL</p> <p>Norms: Many caregivers do not take their child for vaccinations because of religious opposition</p> <p>INTERNAL</p> <p>Attitudes and Beliefs: Many caregivers do not take their child for vaccinations because they fear side effects</p> <p>Attitudes and Beliefs: Many caregivers do not take their child for vaccinations because they feel that immunization is not important and does not prevent illnesses</p> <p>Knowledge: Caregivers do not adhere to the immunization schedule because they do not know about the need for immunizations</p> <p>Knowledge: Caregivers do not adhere to the immunization schedule because they do not know when their child should return for their next vaccine.</p> </div>	<p>Who must support the practice of this behavior?</p> <div> INSTITUTIONAL <p>Policymakers: Ensure vaccinations are available through regular mobile outreach</p> <p>Managers: Conduct regular supervision to reinforce competencies of providers</p> <p>Providers: Discuss importance, schedule and any concerns regarding vaccinations with all new mothers</p> <p>Logistics Personnel: Actively monitor stocks of vaccine and cold chain viability</p> <p>COMMUNITY</p> <p>Religious Leaders: Actively support and encourage all new families to fully vaccinate their children</p> <p>HOUSEHOLD</p> <p>Family Members: Encourage and provide support to caregivers to complete immunization schedule</p> </div>	<p>How might we focus our efforts based on this analysis?</p> <div> ENABLING ENVIRONMENT <p>Partnerships and Networks: Increase ownership and governance of programs by involving local communities in the planning and supervision of activities</p> <p>Policies and Governance: Ensure vaccinations are offered for free and explore reimbursement or vouchers for transport</p> <p>Policies and Governance: Ensure vaccine providers are both men and women or from religious groups to alleviate religious and cultural concerns</p> <p>SYSTEMS, PRODUCTS AND SERVICES</p> <p>Quality Improvement: Implement pre and in-service education training and learning opportunities for health care providers that focus on vaccination, such as to proactively address caregiver concerns during consultations</p> <p>DEMAND AND USE</p> <p>Communication: Highlight significant benefits of vaccinating children in communication activities to ensure that caregivers place high priority on immunization completion</p> <p>Communication: Promote use of the Child Health Card to help families track immunizations</p> </div>

INSECTICIDE-TREATED NET USE

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		Population sleeps under an insecticide-treated net (ITN) correctly and consistently	
		✔ Percentage of pregnant women who slept under an insecticide-treated net (ITN) the night before the survey	
		✔ Percentage of children under age five who slept under an insecticide-treated net (ITN) the night before the survey	
BEHAVIOR ANALYSIS		STRATEGY	
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES
<p>What steps are needed to practice this behavior?</p> <p>1. Acquire sufficient ITNs to cover every sleeping space</p> <p>2. Hang ITNs appropriately</p> <p>3. Retreat, repair, or replace the net as needed</p>	<p>What factors may prevent or support practice of this behavior? These should be analyzed for each country context.</p> <p>STRUCTURAL</p> <p>Accessibility: Populations cannot access ITNs because ITNs are unavailable</p>	<p>Who must support the practice of this behavior?</p> <p>INSTITUTIONAL</p> <p>Policymakers: Add local requirements for ITNs (i.e. color, length, shape preference, hanging considerations) to the procurement process</p>	<p>How might we focus our efforts based on this analysis?</p> <p>ENABLING ENVIRONMENT</p> <p>Financing: Monitor and ensure continuous availability of free nets to ensure that the most vulnerable populations have access to ITNs</p>
	<p>SOCIAL</p> <p>Norms: Populations do not sleep under ITNs because malaria is considered normal and unavoidable</p>	<p>Providers: Counsel caregivers on the use of ITNs in traditional and non-traditional settings</p>	<p>Policies and Governance: Ensure accountability of health care providers, facilities, and system (e.g. availability of commodities, quality of services, adherence to protocols, etc.) to ensure that targeted population has access to ITNs housing and population needs</p>
	<p>Norms: Some populations do not sleep under ITNs when there is insufficient supply as they are not prioritized</p>	<p>Logistics Personnel: Use available tools (e.g. NetCALC) to ensure sufficient supply of ITNs for mass and continuous distributionr mass and continuous distribution</p>	<p>SYSTEMS, PRODUCTS AND SERVICES</p> <p>Products and Technology: Procure ITNs based on housing and population needs to ensure that targeted population has access to ITNs</p>
	<p>INTERNAL</p> <p>Attitudes and Beliefs: Populations do not sleep under ITNs because they fear possible adverse outcome from insecticides</p>	<p>Managers: Couple distribution of ITN with counseling and ongoing monitoring of correct and consistent use, especially in non-permanent sleeping spaces (such as outside, kitchens, etc.)</p>	<p>Supply Chain: Procure and distribute adequate ITNs for mass campaigns and routine distribution channels including at antenatal care and EPI visits to ensure that the most vulnerable populations have access to ITNs</p>
	<p>Attitudes and Beliefs: Populations do not sleep under ITNs because ITNs make them hot or uncomfortable, especially during the hot season</p>	<p>COMMUNITY</p> <p>Community and Religious Leaders: Advocate for correct and consistent use of ITNs, especially in non-permanent sleeping spaces (e.g. outside, kitchens, etc.)</p>	<p>Quality Improvement: Prioritize the importance of proper procurement, distribution and counseling with providers during in-service training, supportive supervision pre-service training</p>
	<p>Knowledge: Populations do not acquire or use ITNs because they do not know when or how to do so</p>	<p>HOUSEHOLD</p> <p>Family Members: Obtain, hang, and ensure everyone, especially pregnant women and children under five, sleeps under an ITN</p>	<p>DEMAND AND USE</p> <p>Advocacy: Leverage community data to motivate communities and to create social accountability for ITN use</p>
	<p>Knowledge: Populations do not sleep under ITNs because they do not understand the benefits of using an ITN to prevent malaria</p>		<p>Communication: Employ appropriate SBCC activities to reinforce caregivers' knowledge on the importance, efficacy, and benefits of ITN use</p>

INTERMITTENT PREVENTIVE TREATMENT OF MALARIA IN PREGNANCY

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		Pregnant women complete a full course of IPTp	
		<div>📈 Percentage of women age 15-49 with a live birth in the two years preceding the survey who during the pregnancy took 3 or more doses of SP/Fansidar, with at least one dose during an antenatal care visit</div> <div>📈 Percentage of women age 15-49 with a live birth in the two years preceding the survey who during the pregnancy took 2 or more doses of SP/Fansidar, with at least one dose during an antenatal care visit</div>	
BEHAVIOR ANALYSIS			
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	STRATEGY
POSSIBLE PROGRAM STRATEGIES <td></td> <td></td> <td></td>			
What steps are needed to practice this behavior?	What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	Who must support the practice of this behavior?	How might we focus our efforts based on this analysis?
<div>1. Decide to seek ANC care early before the end of the first trimester</div> <div>2. Obtain IPTp at each ANC visit, beginning in second trimester</div> <div>3. Adhere to provider instructions on when to return for the next visit</div>	<div>STRUCTURAL</div> <div>Accessibility: Pregnant women cannot access SP because the SP or related commodities are unavailable</div>	<div>INSTITUTIONAL</div> <div>Policymakers: Incorporate IPTp into broader reproductive health programs in collaboration with MIP point of contact and reproductive health staff</div>	<div>ENABLING ENVIRONMENT</div> <div>Partnerships and Networks: Encourage delivery of ANC and IPTp in non-formal settings, such as through NGOs and by community health workers directly in the community to ensure that ANC is accessible to all women</div>
	<div>Service Provider Competencies: Pregnant women do not receive SP at each visit because providers do not have the proper technical information to adhere to national MIP guidelines</div>	<div>Providers: Counsel about protective benefits, timing and dosing of IPTp to all pregnant women and their partners</div>	<div>Policies and Governance: Integrate IPTp into reproductive health programs to ensure that all women accessing these services receive IPTp</div>
	<div>SOCIAL</div> <div>Family and Community Support: Pregnant women do not seek SP because it is not promoted or encouraged by community-based community health volunteers or agents</div>	<div>Providers: Administer SP appropriately during ANC visits</div>	<div>Policies and Governance: Create or leverage the power and influence of existing community leaders and members to advocate for accountability at health facilities</div>
	<div>INTERNAL</div> <div>Attitudes and Beliefs: Pregnant women refuse SP because they fear the side effects</div>	<div>Logistics Personnel: Procure sufficient stock of SP or other IPTp commodity supplies</div>	<div>SYSTEMS, PRODUCTS AND SERVICES</div> <div>Supply Chain: Strengthen commodities and supply chain for Fansidar/SP or IPTp protocol at all levels to ensure adequate stock for the recommended minimum number of doses per expected pregnant woman</div>
	<div>Attitudes and Beliefs: Pregnant women do not adhere to provider instructions because they do not understand the difference between drug-based prevention and treatment</div>	<div>Managers: Conduct regular supportive supervisory visits with facility-based service providers to ensure proper administration of and counseling for IPTp</div>	<div>Quality Improvement: Disseminate to providers clear IPTp guidelines and information to use in counseling women on benefits to ensure that all women are receiving recommended IPTp during ANC</div>
	<div>Knowledge: Pregnant women do not obtain SP or adhere to provider's instructions because they are unaware of the benefits of SP for themselves and their unborn children</div>	<div>Managers: Seek innovative ways to provide client-friendly services closer and more convenient to the client</div>	<div>Quality Improvement: Expand and promote services offered during ANC to increase women's perceived value of IPTp</div>
		<div>COMMUNITY</div> <div>Community Leaders: Create or support structures that promote social accountability to encourage community-based service providers to promote the benefits of IPTp as part of ANC services</div>	<div>Quality Improvement: Equip health workers with relevant, locally tailored behavior-centered job aids to provide better IPTp services to women</div>
		<div>Community and Religious Leaders: Engage men and male heads of households to support the decision of pregnant women to seek ANC especially in the absence of community-based service provider support</div>	<div>DEMAND AND USE</div> <div>Communication: Use appropriate communication approaches to promote value of preventative services to mother and unborn child</div>
			<div>Communication: Exploit direct-to-consumer digital tools, such as mobile technologies, interactive voice response (IVR), etc. to reach women directly to convey benefits of and value for IPTp as part of routine ANC visits</div>

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		Caregivers manage prompt and appropriate care for symptoms of malaria	
		🔗 Among children under age five with fever in the two weeks preceding the survey, percentage for whom advice or treatment was sought from a health facility or provider	

HEALTH GOAL

Improve maternal and child survival

ACCELERATOR BEHAVIOR

Pregnant women complete a full course of quality antenatal care (ANC)

Percentage of women who had a live birth in the three years preceding the survey who had 4+ antenatal care visits

BEHAVIOR ANALYSIS			STRATEGY
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES
What steps are needed to practice this behavior?	What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	Who must support the practice of this behavior?	How might we focus our efforts based on this analysis?
1. Recognize signs and symptoms of pregnancy	STRUCTURAL	INSTITUTIONAL	ENABLING ENVIRONMENT
2. Decide to seek ANC early - by the end of the first trimester	Accessibility: Pregnant women cannot access health facilities because they are too far	Policymakers: Ensure maternity care is accessible via insurance schemes, conditional cash transfers (CCTs) or other financing	Financing: Expand free or low-cost access to products and services through vouchers or fee exceptions to ensure access to ANC
3. Plan transport, resources, and logistics	Accessibility: Pregnant women do not attend multiple ANC visits because they struggle to afford the costs that come in addition to on-going essential expenditures	Policymakers: Ensure pregnant adolescents can still attend school	Financing: Finance task-shifting and explore community-based service delivery such as iron and folic acid supplements
4. Attend all recommended ANC visits	Service Provider Competencies: Pregnant women cannot obtain quality ANC because providers neither respect them nor effectively communicate relevant technical information or explain the benefits of the different services, tests, and medications given during ANC	Providers: Offer counseling and support to pregnant women during ANC visits, including thorough explanations of services provided as well as the importance of multiple visits and adherence to supplements or medications given	Policies and Governance: Adopt and enforce policies to permit pregnant adolescents to attend school
5. Obtain all required services from qualified provider at each visit	Service Experience: Pregnant women do not go for ANC because the health facilities often lack the tests, medications, or supplements that women need, or payment is required when services and products should be free	Logistics Personnel: Monitor and properly forecast stock of essential tests, medicines, and supplements	Policies and Governance: Establish a policy for areas with poor health facility access to have the most basic ANC services, such as iron and folic acid supplement resupply managed at the community level
6. Adhere to provider instructions during and following each visit, including when to return for the next visit	SOCIAL	Managers: Provide effective supervision and on-site support to ensure quality ANC services	SYSTEMS, PRODUCTS AND SERVICES
	Family and Community Support: Many pregnant adolescents and unmarried women are reluctant to seek early care because of stigma or the risk that they will be asked to leave school or quit their job	COMMUNITY	Supply Chain: Strengthen supply chains for essential drugs, supplements, and preventative medicines for ANC
	Family and Community Support: Pregnant women do not plan to attend, or attend ANC because family and community members do not encourage or support their attendance	Community and Religious Leaders: Publicly support or promote ANC including programs that attempt to reduce stigma and encourage women to talk to their partners about early pregnancy care	Quality Improvement: Train and support providers to emphasize value of completing all ANC visits as well as active birth planning
	Norms: Pregnant women do not seek ANC because many societies have strict cultural or traditional practices around disclosure of pregnancy	Community Health Workers / Peer Educators Encourage or actively support women to seek a full course of ANC and to continue following provider's instructions once at home.	Quality Improvement: Expand services and improve structures, including hours offered, types of services available, transparent costing of services when appropriate and use of ANC outreach services to encourage pregnant women to use ANC
	INTERNAL	HOUSEHOLD	Quality Improvement: Ensure that services are client- and family-friendly and that counseling on follow-up care is provided to both the pregnant women and any family members accompanying her
	Attitudes and Beliefs: Pregnant women do not always perceive a value to multiple ANC visits if they have already had one or more healthy pregnancies	Family Members: Actively participate in ANC and support women, especially first-time mothers and adolescents, in all aspects of pregnancy and delivery planning	DEMAND AND USE
		Male Partners: Actively support finances, planning, and transportation for ANC for pregnant women	Communication: Use targeted media, including SMS where possible, to send tailored reminders and tips for pregnant women and their families on both ANC attendance and adherence to supplements like iron and folic acid
			Communication: Create pregnancy and new-mother groups to help mothers understand the benefit of care throughout pregnancy and the post-partum period


Attitudes and Beliefs: Pregnant women do not always comply with provider's instructions particularly related to medications, supplements, or foods because of beliefs about the adverse effects of the medication or foods on their fetus

Knowledge: Most pregnant women attend at least one ANC visit because they understand its benefits

Collective Engagement: Train and use traditional leaders and traditional birth attendants to encourage women to seek early and multiple ANC visits

HEALTH GOAL			
Improve maternal and child survival			
 <p>ACCELERATOR BEHAVIOR</p>			
Pregnant women deliver in a health facility with an equipped, qualified provider 71 Percentage of live births in the three years preceding the survey delivered at a health facility			
BEHAVIOR ANALYSIS			STRATEGY
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES
What steps are needed to practice this behavior? 1. Identify appropriate health facility for delivery 2. Plan transport, resources and logistics required for delivery in health facility 3. Obtain all required services before, during and after delivery from qualified provider 4. Adhere to provider instructions during and following birth of infant	What factors may prevent or support practice of this behavior? These should be analyzed for each country context. <div> STRUCTURAL Accessibility: Clinics are frequently far from households and transport is hard to find, especially in an emergency </div> <div> Accessibility: Maternity care is not always free </div> <div> Service Provider Competencies: Women want to avoid negative provider attitudes and treatment </div> <div> Service Experience: Not all clinics are open or staffed 24 hours </div> <div> SOCIAL Gender: Men are not often involved in pregnancy or childbirth due to tradition, lack of information or lack of accommodation and inclusion of men in the maternal health system </div> <div> Norms: Traditional birthing practices and preferences differ from women's experiences in clinics </div> <div> INTERNAL Attitudes and Beliefs : Women want a healthy baby </div> <div> Attitudes and Beliefs : Many women perceive the quality of care they receive from a clinic as no better than that which they receive at home from a traditional birth attendant </div>	Who must support the practice of this behavior? <div> INSTITUTIONAL Policymakers: Review staffing policy to ensure maternity care is accessible 24 hours </div> <div> Policymakers: Ensure affordability of care for most vulnerable via insurance schemes, CCTs, or other financing </div> <div> Managers: Explore ways to offer more of what women want for their delivery in clinic setting </div> <div> Providers: Actively engage men in pregnancy and delivery decisions </div> <div> Providers: Offer respectful care to clients </div> <div> COMMUNITY Community Leaders: Support women with transport costs and logistics, including facilitation of community solutions like building maternity waiting shelters </div> <div> HOUSEHOLD Male Partners: Actively participate in childbirth related decisions and encourage partners to deliver in a facility </div>	How might we focus our efforts based on this analysis? <div> ENABLING ENVIRONMENT Financing: Create national insurance schemes, use conditional cash transfers (CCTs) or establish community savings schemes to ensure all are able to access maternity services </div> <div> Partnerships and Networks: Expand delivery of labor and delivery as well as EMONC services beyond formal system via avenues like social franchising </div> <div> Policies and Governance: Strengthen human resources allocation to ensure 24 hour coverage at all EmONC sites and referral systems </div> <div> Policies and Governance: Allow non-harmful traditional birthing practices at clinics </div> <div> SYSTEMS, PRODUCTS AND SERVICES Infrastructure: Explore creation of waiting shelters for mothers </div> <div> Quality Improvement: Ensure providers are well-trained in and offer respectful maternity care </div> <div> DEMAND AND USE Communication: Leverage traditional birth attendants for counseling, referrals and support to women and families in planning for and delivering in a facility, including distribution of birthing kits </div> <div> Communication: Use targeted media, including SMS where possible, to promote the improved quality of care and tailor reminders and tips for pregnant women and their families, self-created locally appropriate or picture-based birth plans </div> <div> Collective Engagement: Engage community leaders and men to diffuse responsibility for women's health care </div>

ESSENTIAL NEWBORN CARE

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		Caregivers provide essential newborn care immediately after birth	
		Percentage of live births in the three years preceding the survey delivered at a health facility. The proxy indicator is based on the assumption that newborns are more likely to receive the elements of essential newborn care if they are born in a health facility.	
BEHAVIOR ANALYSIS			
STEPS		FACTORS	
What steps are needed to practice this behavior?		What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	
1. Learn the components of essential newborn care		What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	
2. Obtain essential newborn care supplies for cord cutting and care, drying and wrapping, and resuscitation		What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	
3. Make sure provider follows essential newborn care		What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	
4. Adhere to provider instructions		What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	
SUPPORTING ACTORS AND ACTIONS		POSSIBLE PROGRAM STRATEGIES	
Who must support the practice of this behavior?		How might we focus our efforts based on this analysis?	
Institutional		Enabling Environment	
Policymakers: Create, disseminate and enforce national guidelines for newborn care		Policies and Governance: Clarify and enforce clear newborn care guidelines in health facilities	
Policymakers: Ensure availability and distribution of clean birthing kits to mothers during antenatal care visits		Policies and Governance: Ensure community health agents and Traditional Birth Attendants (TBAs) are included in awareness raising on newborn care practices	
Providers: Follow protocols for newborn care practices		Systems, Products and Services	
Providers: Offer counseling on newborn care practices to pregnant women during antenatal care visits and to new mothers before discharge and during postpartum visits		Products and Technology: Provide clean delivery and newborn care kits to mothers during ANC visits (including antiseptic)	
Household		Quality Improvement: Ensure health providers understand and follow national guidelines for newborn care including newborn resuscitation and counsel new mothers on take-home actions	
Family Members: Learn newborn care practices and support new mothers in implementing them		Demand and Use	
		Communication: Create pregnancy and new mother support groups to discuss and normalize all aspects of newborn care	
		Skills Building: Offer training to pregnant women and their families on newborn care steps	

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		Caregivers seek prompt and appropriate care for signs and symptoms of newborn illness	
<p>🚩 Percentage of last births in the two years preceding the survey who had their first postnatal checkup in the first two days after birth. The proxy indicator is based on the assumption that caregivers who attend a postnatal checkup within the first two days are more likely to know the danger signs of newborn illness and take action, and are also accessing care during a child's most vulnerable days.</p>			
BEHAVIOR ANALYSIS		STRATEGY	
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES
What steps are needed to practice this behavior?	What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	Who must support the practice of this behavior?	How might we focus our efforts based on this analysis?
<div>1. Recognize signs and symptoms of newborn illness</div> <div>2. Mobilize transport, resources and logistics to get to a qualified provider</div> <div>3. Obtain care from a qualified provider</div> <div>4. Adhere to full course of prescribed treatment</div> <div>5. Continue breastfeeding</div>	<div>STRUCTURAL</div> <div>Accessibility: Households are far from facilities, especially those which can provide care at all hours</div>	<div>INSTITUTIONAL</div> <div>Policymakers: Ensure clear linkages between maternal and newborn care and establish protocols for community-based postpartum and newborn home visits</div>	<div>ENABLING ENVIRONMENT</div> <div>Policies and Governance: Ensure linkages between newborn health and postpartum care for mothers including community-based care options and home visits</div>
	Accessibility: Many women deliver at home and therefore miss critical signs of distress in first hours of newborn's life	Providers: Offer counseling and support to pregnant women on newborn care and care-seeking at all touch points during pregnancy, delivery and in the first month of life	<div>SYSTEMS, PRODUCTS AND SERVICES</div> <div>Quality Improvement: Ensure clinics and providers adhere to rigorous quality standards including provision of counseling on drug side-effects and adherence</div>
	Service Provider Competencies: Lack of continuum of care between antenatal care, delivery, postpartum and newborn periods reduces attention paid to child	HOUSEHOLD	
	Service Provider Competencies: Some caregivers have a low perception of the quality of care they will receive at the clinic and prefer traditional medicine options	Family Members: Learn signs and symptoms of newborn illnesses and encourage new mothers to feel comfortable in seeking skilled care for their infants	<div>DEMAND AND USE</div> <div>Communication: Provide education for caregivers during antenatal and postpartum visits on newborn illness and danger signs, including plans for emergencies</div>
	SOCIAL	Male Partners: Actively participate in ANC and support partner in learning about newborn care and care-seeking including planning for transport when and if it is required	Communication: Explore use of mobile phones and other innovative reminder materials to check in with new mothers in the first days post partum
	INTERNAL	Norms: Some cultures have strict beliefs and practices relating to the first weeks of a newborn's life including the woman leaving the home or taking the newborn out of the home	Collective Engagement: Engage husbands and family members in outreach and education during pregnancy to plan support for the new mother and baby
	Attitudes and Beliefs : Some medications (antibiotics) cause side effects that are not well-understood by and are worrisome to caregivers		Skills Building: Train TBAs or CHWs to conduct home visits with new mothers on day 1 and 3 of a baby's life to monitor the health of both mother and baby and provide referrals and counseling
	Attitudes and Beliefs : Families want a healthy baby		
	Knowledge: Caregivers do not always understand how quickly small problems can become major issues in a newborn and they do not always recognize the early signs and symptoms of serious newborn illnesses		

HEALTH GOAL		Improve maternal and child survival		
ACCELERATOR BEHAVIOR		Mothers initiate breastfeeding within one hour after delivery		
		Among last-born children born in the two years preceding the survey the percentage who started breastfeeding within 1 hour of birth		
BEHAVIOR ANALYSIS				STRATEGY
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES	
What steps are needed to practice this behavior? 1. Place newborn on breast immediately (within first hour) after birth 2. Allow newborn to suckle immediately (no prelacteal feeding) even if milk does not appear to be present	What factors may prevent or support practice of this behavior? These should be analyzed for each country context. STRUCTURAL Accessibility: There is a lack of enforcement or existence of policies banning distribution of breast milk substitutes in health facilities Accessibility: Environment is crowded with promotion and presence of breast milk substitutes Service Provider Competencies: Providers lack skills required to counsel on importance of and techniques for early initiation Service Provider Competencies: Babies are often separated from mother immediately to be cleaned or wrapped and often kept separated SOCIAL Family and Community Support: Extended families do not always support new mothers with immediate breastfeeding, especially if the baby is born at home Norms: Babies are often immediately given other fluid, food or substance based on cultural practices INTERNAL Attitudes and Beliefs : Many mothers do not understand the benefit of early breastfeeding and colostrum Self-Efficacy: Mothers feel they might not have enough or any milk	Who must support the practice of this behavior? INSTITUTIONAL Polymakers: Institutionalize baby-friendly hospital initiatives within the health system Polymakers: Pass and enforce the international code preventing marketing of the Breast Milk Substitutes (BMS) Providers: Train mothers on techniques of early initiation and the need to avoid any other prelacteal feeding Providers: Support the need to keep mother and baby together immediately after birth Providers: Counsel on early initiation of breastfeeding during antenatal care visits HOUSEHOLD Family Members: Support and assist with early initiation	How might we focus our efforts based on this analysis?	
			ENABLING ENVIRONMENT Policies and Governance: Create structured policy frameworks (e.g. Baby Friendly Hospitals) that keep mother and baby together	
			Policies and Governance: Enact regulations to ensure adherence to BMS Code	
			SYSTEMS, PRODUCTS AND SERVICES Quality Improvement: Ensure health facilities have a provider trained in lactation	
			DEMAND AND USE Communication: Add early initiation to the full range of counseling materials used during antenatal care visits and pregnancy support groups and organize community dialogues and home visits before pregnancy to discuss and prepare with family members	
			Skills Building: Work with traditional birth attendants on the importance of supporting women with immediate breastfeeding	

EXCLUSIVE BREASTFEEDING

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		Mothers breastfeed exclusively for six months after birth 📈 Percentage of youngest children under two years of age living with the mother who are exclusively breastfed from age 0-5 months	
BEHAVIOR ANALYSIS		STRATEGY	
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES
What steps are needed to practice this behavior?	What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	Who must support the practice of this behavior?	How might we focus our efforts based on this analysis?
1. Decide to exclusively breastfeed	<div>STRUCTURAL</div> <div>Accessibility: Women often have to return to school or work before the baby is 6 months old, leaving the baby during the day usually without breast milk</div>	<div>INSTITUTIONAL</div> <div>Policymakers: Pass and enforce the Code to the Marketing of Breast Milk Substitutes (BMS)</div>	<div>ENABLING ENVIRONMENT</div> <div>Partnerships and Networks: Make alliances with pediatric associations, social welfare, and environmental groups to promote exclusive breastfeeding</div>
2. Plan with family members and other supporting actors for ways to work through breastfeeding concerns and challenges (i.e. feed the baby breastmilk if away from the baby)	<div>Accessibility: Environment is crowded with promotion and presence of breast milk substitutes</div>	<div>Policymakers: Update maternity leave policies</div>	<div>Policies and Governance: Create structured policy framework supportive of exclusive breastfeeding Baby-Friendly hospitals, maternity leave regulations, and the enactment and enforcement of the BMS Code</div>
3. Do not give any other substance before initiating breastfeeding within the first hour	<div>Accessibility: Women lack access to assistance on the proper techniques to breastfeed or how to resolve problems when they occur</div>	<div>Providers: Counsel mothers on ease and benefits of exclusive breastfeeding first, then on how to succeed at exclusive breastfeeding (breastfeeding techniques)</div>	<div>SYSTEMS, PRODUCTS AND SERVICES</div> <div>Quality Improvement: Train clinic or community-based providers in lactation management</div>
4. Make sure baby latches properly to the breast	<div>SOCIAL</div> <div>Family and Community Support: Family members do not support exclusive breastfeeding due to time, value, worry of illness or appropriateness</div>	<div>Employers: Offer breastfeeding areas or pumping breaks at work, if it is feasible for women to bring their infants to work</div>	<div>DEMAND AND USE</div> <div>Communication: As part of new mother support groups, offer proactive tips for successful breastfeeding and discuss importance of exclusivity until age 6 months, similar to the La Leche League in the US</div>
5. Feed only breastmilk day and night when the baby is hungry or when it is time (8-12 times per 24 hour period)	<div>Norms: Completely exclusive breastfeeding until 6 months is not always common</div>	<div>HOUSEHOLD</div> <div>Family Members: Especially fathers and grandmothers, encourage and support mothers to exclusively breastfeed (do not offer the infant water or foods, help with chores as needed and ensure a nutritious diet for the mother)</div>	<div>Collective Engagement: Identify ways to engage men and extended family members in supporting women to exclusively breastfeed</div>
6. Do not give or allow others to give the child water, other liquids, substances, or foods	<div>INTERNAL</div> <div>Attitudes and Beliefs : Most women believe that breastfeeding is good for their children</div>		
7. Allow time to feed, feeding until the first breast offered feels soft, and then offering the second breast	<div>Self-Efficacy: Women are not confident that they have sufficient milk supply or quality</div>		
8. Seek care for breast or breastfeeding problems			

COMPLEMENTARY FEEDING

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		Caregivers feed adequate amounts of nutritious, age-appropriate foods to children from 6 to 24 months of age, while continuing to breastfeed	
		Percentage of breastfed children age 6-23 months fed four or more food groups and the minimum meal frequency	
BEHAVIOR ANALYSIS			
STEPS		FACTORS	
What steps are needed to practice this behavior?		What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	
1. Obtain animal source foods and other nutrient-rich fruits and vegetables for daily meals		STRUCTURAL	
2. Prepare and offer food of appropriate consistency based on age		Accessibility: Many households lack sufficient quantity and diversity of foods to feed child the required meals	
3. Prepare and feed required number of meals based on age		Service Provider Competencies: Providers lack the information and skills needed to effectively counsel caregivers on complementary feeding	
4. Prepare and feed meals of adequate amounts based on age		SOCIAL	
5. Prepare and feed meals hygienically		Family and Community Support: Heads of household and other family members often do not see the need to prepare "special" food for infant child	
		Gender: Often certain foods are reserved for men or heads of household	
		Norms: Some cultural and traditional practices promote a hands-off attitude toward feeding the young child	
		INTERNAL	
		Knowledge: Link between optimum feeding practices and children's healthy growth and development are not well understood	
		Knowledge: Many caregivers have insufficient information on when to initiate, what and how much food to give, and how to feed	
SUPPORTING ACTORS AND ACTIONS		POSSIBLE PROGRAM STRATEGIES	
Who must support the practice of this behavior?		How might we focus our efforts based on this analysis?	
INSTITUTIONAL		ENABLING ENVIRONMENT	
Policymakers: Create national nutrition policy that integrates complementary feeding into the training and supervision of health workers on child health		Policies and Governance: Create multi-sectoral National Nutrition Policies that emphasize nutritious agricultural production and practices	
Policymakers: Create nutrition safety net programs or conditional cash transfer programs in food insecure areas		Policies and Governance: Enact food security programs that include Conditional Cash Transfers or Vouchers or Nutrition Safety Net programs	
Policymakers: Leverage and collaborate with private sector to expand access to a variety of options for nutrient rich foods		SYSTEMS, PRODUCTS AND SERVICES	
Providers: Counsel caregivers and household members on when, how, and how much to feed the infant children, including demonstrations		Quality Improvement: Train and provide refresher training on complementary feeding practices among community and facility-based providers	
COMMUNITY		DEMAND AND USE	
Community Leaders: Promote a variety of farming practices and prioritization of the young child's diet to ensure availability of adequate and nutritious foods for infant children		Advocacy: Use tools like the length mat to begin to illustrate linear growth and discuss the connection with quality of diet	
HOUSEHOLD		Communication: Conduct community nutrition education programs to promote the "cost-benefits" of complementary feeding	
Family Members: Support prioritization of food and active feeding style of infant or young child		Collective Engagement: Facilitate family and community dialogue including reflection on fatherhood, to address inequitable food division in the household	
		Skills Building: Offer cooking classes at a variety of venues frequented by mothers of young children (e.g. essential food markets, community events, etc.)	

HEALTH GOAL

Improve maternal and child survival

ACCELERATOR BEHAVIOR

Sexually active adolescents use a modern contraceptive method to delay first birth until after age 18

Percentage of sexually active unmarried women age 15-19 currently using any modern method of contraception

BEHAVIOR ANALYSIS			STRATEGY
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES
<p>What steps are needed to practice this behavior?</p> <ol style="list-style-type: none"> Decide to use a modern contraceptive method Obtain family planning counseling from a qualified provider Select appropriate modern contraceptive method Obtain chosen method Use chosen method as instructed 	<p>What factors may prevent or support practice of this behavior? These should be analyzed for each country context.</p> <p>STRUCTURAL</p> <p>Accessibility: Hours and locations of services are not convenient for adolescents</p> <p>Service Experience: Policies around adolescent sexual and reproductive health are not always clear, including clinic guidelines on parental permission, rights to privacy, and requirement for physical exams</p> <p>Service Provider Competencies: Clinics do not always maintain privacy for adolescents and providers often deny care or judge adolescents who do seek family planning</p> <p>SOCIAL</p> <p>Family and Community Support: Adolescents, especially girls, often have no social support for accessing family planning and suffer stigma and social exclusion if they do</p> <p>Gender: Traditional concepts of masculinity drive sexual decision making</p> <p>Norms: Adolescent sexuality is often highly moralized in communities and can be especially taboo for girls</p> <p>INTERNAL</p> <p>Self-Efficacy: Many adolescents, especially girls, do not feel confident to discuss family planning with sexual partners or to seek it from a provider</p> <p>Knowledge: Adolescents have limited information on sexuality, reproduction and contraceptive methods</p>	<p>Who must support the practice of this behavior?</p> <p>INSTITUTIONAL</p> <p>Policymakers: Create and enforce clear policies establishing adolescents' rights to access a wide variety of modern contraception methods without judgement and with the expectation of privacy</p> <p>Providers: Offer adolescent-friendly contraception services, including assurance of privacy and acceptance, counseling on appropriate methods and continuous care</p> <p>COMMUNITY</p> <p>Community Leaders: Provide forums for the broader community to discuss the issue of girls' safety, support to girls' future planning, and adolescent reproductive health service utilization</p> <p>HOUSEHOLD</p> <p>Family Members: Support and actively engage in all aspects of adolescents' life including relationships and sexuality</p> <p>Male Partners: Discuss and mutually agree on when and how to plan for the future</p>	<p>How might we focus our efforts based on this analysis?</p> <p>ENABLING ENVIRONMENT</p> <p>Financing: Ensure sexual reproductive health services are provided to adolescents at no-cost or highly subsidized (via vouchers, social franchising or other financing models)</p> <p>Partnerships and Networks: Use variety of service delivery mechanisms (outreach, posts, social franchising, etc.) and innovative partners to reach a wide range of adolescents and create confidence in accessing services</p> <p>Policies and Governance: Ensure and enforce clear policy around adolescents' right to access contraception services confidentially, respectfully and without a physical exam</p> <p>SYSTEMS, PRODUCTS AND SERVICES</p> <p>Products and Technology: Offer a full range of contraceptive options to adolescents including long-acting reversible contraceptives</p> <p>Quality Improvement: Train providers to offer adolescent-friendly services including providing confidential, nonjudgmental information and services, accurate information on medical eligibility criteria for adolescent contraceptive use, etc.</p> <p>DEMAND AND USE</p> <p>Communication: Use adolescent-appropriate media to reinforce messages and normalize both adolescent access and use of modern contraception, and create opportunities for community-wide reflection on gender norms, and other issues and concerns</p> <p>Communication: Create peer-to-peer clubs and other opportunities to work with male and female adolescents on masculinity, healthy relationships and communication</p> <p>Skills Building: Ensure schools adopt comprehensive sexual and reproductive health curriculum covering family planning options and deliver it by age rather than grade</p>

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		After a live birth, women or their partners use a modern contraceptive method to avoid pregnancy for at least 24 months	
		📈 Percentage of currently married or in union women using family planning for spacing	
BEHAVIOR ANALYSIS			
STEPS		FACTORS	
What steps are needed to practice this behavior?		What factors may prevent or support practice of this behavior? These should be analyzed for each country context.	
1. Obtain family planning counseling from a qualified provider		STRUCTURAL	
2. Select appropriate modern contraceptive method		Accessibility: Commodity supply is irregular or sporadic, especially for certain methods	
3. Obtain chosen method		Service Provider Competencies: Some providers do not emphasize the importance of birth spacing in discussing family planning	
4. Use chosen method as instructed		Service Provider Competencies: Providers are sometimes rude, judgemental or do not maintain confidentiality	
		SOCIAL	
		Norms: Large families are often the norm and the risks of children spaced closely together are not well-understood or accepted	
		Family and Community Support: Community and religious leaders often resist family planning on moral grounds, though less-so the notion of birth spacing	
		Gender: Men often see large families or a frequently pregnant partner as sign of virility and strength	
		INTERNAL	
		Attitudes and Beliefs : Many women and men fear side effects of contraception	
		Knowledge: Couples do not always understand benefits of birth spacing for their families	
SUPPORTING ACTORS AND ACTIONS		POSSIBLE PROGRAM STRATEGIES	
Who must support the practice of this behavior?		How might we focus our efforts based on this analysis?	
INSTITUTIONAL		ENABLING ENVIRONMENT	
Logistics Personnel: Plan and manage contraceptive supplies to ensure consistent supply of stocked commodities		Partnerships and Networks: Extend commodity supply outlets via social franchising or community based distribution networks	
Providers: Offer respectful care and comprehensive counseling on the benefits of birth spacing and other specific birth spacing messages		Partnerships and Networks: Use community and faith-based organizations, including places of worship, to share and discuss birth spacing	
COMMUNITY		SYSTEMS, PRODUCTS AND SERVICES	
Community Leaders: Publicly support birth spacing and seek out spaces to discuss with men and women both on the importance of healthy birth spacing		Supply Chain: Enhance use of Logistics Management Information Systems to better estimate contraceptive needs	
HOUSEHOLD		Quality Improvement: Expand birth spacing entry points into Integrated Management of Childhood Illness clinics, postnatal care, etc.	
Male Partners: Actively support wives to select and implement appropriate birth spacing method		Quality Improvement: Integrate specific birth spacing messages and communication skills into pre-service health worker curricula	
		DEMAND AND USE	
		Advocacy: Develop birth spacing and Family Planning Advocacy Toolkit to garner support from different levels of leadership	
		Communication: Use community open forums (with materials produced above) to discuss birth spacing services	
		Communication: Produce and disseminate birth spacing materials to families that position birth spacing as the healthiest option for a family	

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		<p>Family members wash hands with soap under running water at 4 critical times [after defecation, after changing diapers, before food preparation and before eating]</p> <p>Among households where place for handwashing was observed, percentage of households with soap and water. Soap includes soap or detergent in bar, liquid, powder or paste form.</p>	
BEHAVIOR ANALYSIS			STRATEGY
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES
<p>What steps are needed to practice this behavior?</p> <ol style="list-style-type: none"> Construct or purchase handwashing station Obtain soap and water Maintain handwashing station with soap and water at all times 	<p>What factors may prevent or support practice of this behavior? These should be analyzed for each country context.</p> <p>STRUCTURAL</p> <p>Accessibility: Often, families lack readily available water and secured soap for handwashing</p> <p>SOCIAL</p> <p>Family and Community Support: Extended family members do not reinforce handwashing, especially among younger children</p> <p>Norms: Handwashing at all critical times is not regularly practiced or reinforced by community members</p> <p>INTERNAL</p> <p>Attitudes and Beliefs : Many family members believe that it is disgusting not to wash hands after defecation or before handling food</p> <p>Attitudes and Beliefs : Family members often view handwashing as a form of nurturing for children</p> <p>Knowledge: Many are unaware of the diseases transmitted by hands</p> <p>Knowledge: Family members forget to wash hands at the critical moments</p>	<p>Who must support the practice of this behavior?</p> <p>INSTITUTIONAL</p> <p>Policymakers: Establish financing schemes for soap and handwashing stations</p> <p>COMMUNITY</p> <p>Community Leaders: Promote hand washing at community events and public locations like schools, maintain a handwashing station in own household, and find ways to create reminders for handwashing at home or in the community</p> <p>Community Leaders: Support local soap and handwashing station marketing efforts</p> <p>HOUSEHOLD</p> <p>Family Members: Encourage and assist children to wash their hands as a way of avoiding ingestion of feces</p>	<p>How might we focus our efforts based on this analysis?</p> <p>ENABLING ENVIRONMENT</p> <p>Policies and Governance: Monitor and ensure availability of low-cost soap and handwashing stations for the most vulnerable</p> <p>SYSTEMS, PRODUCTS AND SERVICES</p> <p>Products and Technology: Develop locally appropriate handwashing stations and train families how to construct stations themselves</p> <p>Products and Technology: Integrate soap storage into handwashing station designs that reduce the risk of spoilage or theft of the soap</p> <p>Quality Improvement: Train providers to promote handwashing with caregivers</p> <p>DEMAND AND USE</p> <p>Advocacy : Support community leaders with tools to make handwashing behavior public, including installation of HW stations in public locations and publicly tracking the behavior</p> <p>Communication: Use media channels to highlight the risks of not washing hands with soap and promote the benefits of handwashing with soap behaviors (not washing hands after defecation and before eating means eating feces)</p> <p>Communication: Create context disruptions and visual cues in the community and household to provide reminders for handwashing</p>

HEALTH GOAL		Improve maternal and child survival					
ACCELERATOR BEHAVIOR		Family members safely dispose of human feces 📈 Percentage of households with improved and non-shared toilet facilities					
BEHAVIOR ANALYSIS							
STEPS		FACTORS		SUPPORTING ACTORS AND ACTIONS		POSSIBLE PROGRAM STRATEGIES	
What steps are needed to practice this behavior?		What factors may prevent or support practice of this behavior? These should be analyzed for each country context.		Who must support the practice of this behavior?		How might we focus our efforts based on this analysis?	
1. Decide to build or access a latrine		<div>STRUCTURAL</div> <div>Accessibility: Products needed to build an improved latrine are unavailable locally or in small quantities</div>		<div>INSTITUTIONAL</div> <div>Policymakers: Adopt open defecation free (ODF) policy and sanitation regulations for the country</div>		<div>ENABLING ENVIRONMENT</div> <div>Financing: Offer financing or credit mechanisms for household sanitation improvements and sanitation businesses</div>	
2. Build or access an improved latrine		<div>Accessibility: Physical constraints (e.g. height of ground water, hardness of ground) make building a latrine difficult</div>		<div>COMMUNITY</div> <div>Community Leaders: Support local sanitation marketing efforts and construction training to improve accessibility</div>		<div>Partnerships and Networks: Form surveillance cadres (government, international and local NGOs) to track ODF communities</div>	
3. Always use the latrine for human feces, including feces from babies		<div>Accessibility: Families have insufficient resources to build a latrine</div>		<div>Community Leaders: Build institutional latrines (schools, clinics)</div>		<div>SYSTEMS, PRODUCTS AND SERVICES</div> <div>Products and Technology: Investigate new sanitation technologies for geographically constrained situations</div>	
4. Cover the latrine hole		<div>SOCIAL</div> <div>Norms: No neighbors have a latrine, so families do not understand why they need one</div>		<div>HOUSEHOLD</div> <div>Family Members: Save a portion of available income for sanitation needs</div>		<div>Quality Improvement: Facilitate improved private-sector markets to increase access to latrine options and construction, small-scale supplies, or delivery options</div>	
5. Maintain latrine and surroundings		<div>INTERNAL</div> <div>Attitudes and Beliefs : Families do not believe baby feces is dirty and do not throw it into the latrine</div> <div>Attitudes and Beliefs : Families prefer to use the outdoors where the air is fresh</div> <div>Attitudes and Beliefs : People feel proud and prestigious when they think they can have their own household latrine</div> <div>Knowledge: Families do not know how to build an improved latrine</div>				<div>DEMAND AND USE</div> <div>Communication: Use regular community forums to share data and progress on ODF status and discuss challenges</div> <div>Skills Building: Train local cadres of masons and builders</div>	

HEALTH GOAL		Improve maternal and child survival	
ACCELERATOR BEHAVIOR		Family members drink safe water 71 Percentage of households whose main source of drinking water is an improved source	
BEHAVIOR ANALYSIS			
STEPS	FACTORS	SUPPORTING ACTORS AND ACTIONS	POSSIBLE PROGRAM STRATEGIES
What steps are needed to practice this behavior? 1. Collect water from an improved source in a clean container 2. Transport water in a clean, covered container 3. When necessary, treat water by boiling, solar water disinfection (SODIS), chlorination or filtration 4. Store water in a clean, covered container out of reach of children 5. Retrieve water using a clean long-handled implement 6. Provide water to children with clean cup	What factors may prevent or support practice of this behavior? These should be analyzed for each country context. <div>STRUCTURAL</div> <div>Accessibility: It can be difficult to find water treatment products in local market or health centers</div> <div>Accessibility: It is usually expensive or time consuming to collect from improved water sources or to treat water</div> <div>SOCIAL</div> <div>Norms: Households believe that others in community have adopted safe water behaviors</div> <div>INTERNAL</div> <div>Attitudes and Beliefs : Many family members do not like the taste of chemically-treated water</div> <div>Attitudes and Beliefs : Often family members believe that drinking treated water is only required during illness</div> <div>Attitudes and Beliefs : Many are willing to change water collection, treatment, and storage behaviors to improve their health</div> <div>Knowledge: Most are not aware of the link between unsafe water and diarrheal episodes</div> <div>Skills: Many are unable to correctly use treatment options or equipment</div>	Who must support the practice of this behavior? <div>INSTITUTIONAL</div> <div>Policymakers: Prioritize water and sanitation development projects for rural communities</div> <div>COMMUNITY</div> <div>Community Leaders: Model healthy behaviors by adhering to safe water handling and treatment behaviors</div>	How might we focus our efforts based on this analysis? <div>ENABLING ENVIRONMENT</div> <div>Financing: Support market-based approaches including micro-credit and loans</div> <div>Policies and Governance: Support regulatory reforms that increase and improve the quality of water treatment and storage options available in the market</div> <div>SYSTEMS, PRODUCTS AND SERVICES</div> <div>Infrastructure: Support national planning to improve water systems development</div> <div>Quality Improvement: Train and equip health care personnel to conduct interpersonal communication with clients on the importance of correct water handling and treatment at all times to prevent disease</div> <div>DEMAND AND USE</div> <div>Collective Engagement: Train and equip community leaders to promote the benefits of correct water handling and treatment within households</div> <div>Skills Building: Develop point-of-use and education interventions at the household-level to train families on correct water handling, treatment options and equipment</div>